

Every real estate portfolio today is racing toward sustainability targets. But while the headlines focus on carbon neutrality and climate pledges, one inconvenient truth often goes unspoken: You can't hit net-zero if your maintenance model is stuck in the past.

Facilities management is one of the biggest levers for real estate sustainability—and yet, most buildings still rely on outdated, reactive models that waste energy, materials, and time. The missing piece? Predictive FM, powered by Al.

The Problem: Legacy Maintenance Models Aren't Sustainable

Traditional FM strategies—whether reactive or time-based—don't just cost money. They cost emissions.

- Preventive maintenance often means fixing systems that aren't broken, leading to unnecessary servicing and material waste.
- · Reactive maintenance lets equipment fail first, often after days or weeks of energy inefficiency and increased output.
- Condition-based models offer some improvement but still miss the underlying behavioural patterns that lead to degradation.

In every case, FM teams are responding to symptoms, not preventing problems—and sustainability suffers.

Why Predictive FM Is the Missing Link to Net-Zero

Predictive FM flips the model.

Instead of reacting to faults, Al anticipates them. Instead of guessing maintenance windows, it recommends them. And instead of measuring performance after the fact, it manages it in real time.

With predictive FM:

- Assets are monitored continuously for performance anomalies
- Al models forecast degradation before it becomes waste
- Repairs happen before emissions peak-or energy is wasted

This is **energy optimization** at the source.



How Cloud's Mindsett Powers Predictive FM

Mindsett uses machine learning to baseline each asset's electrical harmonics—the unique signature that defines how well a system is running.

- As equipment drifts from "good behaviour," Mindsett detects anomalies early
- These anomalies are linked to a global Fault Library, helping identify what's happening and why
- Over time, this builds predictive models that become increasingly accurate across different building types, climates, and asset classes

Mindsett isn't just flagging issues-it's understanding them. This makes it possible to intervene before energy use spikes, asset efficiency drops, or performance fails.

Extended Asset Life = Reduced Carbon Waste

One of the hidden contributors to carbon emissions in real estate is asset turnover.

- · When equipment is replaced too early, you generate Scope 3 emissions from manufacturing, transport, installation, and disposal.
- When it's replaced too late, you've already lost months of energy efficiency—and probably dealt with a service disruption.

Predictive FM enables precise lifecycle planning. It maximizes asset longevity and performance, and minimizes unnecessary replacements—lowering the embodied carbon of your building operations.

ESG Reporting Starts with Clean, Continuous Data

Compliance frameworks like CSRD, GRESB, and LEED O+M demand detailed tracking of:

- Energy use (Scope 1 & 2)
- Maintenance activity
- Equipment efficiency
- Asset lifecycle data (Scope 3)

Predictive FM automatically generates and logs this data, making ESG reporting faster, more accurate, and verifiable.

No more backdating spreadsheets or aggregating disconnected dashboards-Mindsett makes sustainability auditable.

Predictive = Sustainable + Cost-Effective Management

Sustainability doesn't have to be expensive. In fact, predictive FM reduces operating costs while delivering environmental value:

- Less downtime = lower emergency response costs
- Targeted repairs = less material waste
- Energy optimization = smaller utility bills
- Smarter CapEx planning = longer asset life, fewer surprises



Predictive FM aligns sustainability and cost efficiency-not as tradeoffs, but as mutually reinforcing outcomes.

FM Is No Longer Just Operational-It's Strategic

The real estate industry needs to stop thinking of FM as a back-office function. It's the front line of sustainability delivery. Predictive FM:

- Empowers FM teams to lead climate performance
- Provides real-time insight into building health
- Supports organization-wide ESG and financial objectives

"Net-zero buildings start with future-ready maintenance."

If Your FM Strategy Isn't Predictive, It's Not Sustainable

The path to net zero is paved with smarter operations. Predictive FM ensures that your assets perform better, longer—and that your team stays ahead of both risk and regulation. Now is the time to:

Rethink maintenance as a tool for climate impact

Equip your FM team with Al-powered insight

Turn every asset into an intelligent, efficient contributor to your sustainability goals





